



**CuttingEdge**

Surgical Instruments Ltd

**REPAIR SERVICE BROCHURE**



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## Introduction

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We specialise in the repair and supply of reusable surgical instruments.

Using modern technology and unique techniques, we are able to offer a remarkable quality of surgical instrument repair and maintenance to suit your requirements. Our fully flexible service has evolved to cater for your individual needs. Our wealth of experience ensures that we are able to repair/service all types of surgical instruments used in modern-day operating theatres to the best standards.



## Accredited company to **ISO 13485:2016**

We believe in doing things right. With our wealth of experience and exceptional customer service, our company provides its customers with complete satisfaction and a hassle free service along with a very competitive price list, thus ensuring that your instruments are back in full working order in the least amount of time.

# Repair Refurbishment

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General Surgical  
Instrument Repair

Power Tool  
Repair



Rigid Endoscope  
Repair



Tray Refurbishment  
Service



Surgical instruments are hardworking essential tools to any operating theatre and with the correct care/maintenance will last a lifetime, all types of surgical instrument have wearing parts that need periodic adjustments to keep them in as new condition. We offer a comprehensive preventative maintenance programme to eradicate any unexpected break downs. We also offer a complete repair/refurbishment service for any surgical instruments that are broken or not functioning correctly.

All general reusable surgical instruments

All laparoscopic instrumentation (including sheaths etc.)

All electro surgical instruments (monopolar/bipolar including leads)

Pneumatic power tools (including hose and attachments)

Electric/battery power tools (including attachments)

Dental drills (including drive cables etc.)

Diamond knives and all ophthalmic instruments

Phaco hand pieces

Rigid surgical endoscopes

Full instrument set refurbishment (Preventative Maintenance)

# Repair Process

## 01. Instruments Received



Instruments are received, the paperwork is checked and the order is added to the system, which in turn will generate the internal job card and a quote is sent to the customer.

## 02. Repair



Our repairs cover sharpening, realignment, full service, new jaws, ratchets recut, reset, spring replacement, new screws, polished, gold plating.



### 03. Quality Inspection



All repairs are inspected & issued with an inspection record. Each Instrument is etched with a repair date and individually packaged.

### 04. Delivery



Once all instruments have passed the quality inspection, a delivery note is generated along with an individual service report sticker. The goods are then packaged ready for dispatch.

## Our Service

Includes 5 working day turn around

Includes emergency 48 hour turn around if required

Includes collection and delivery by a qualified team member

Includes full traceability on all instruments

Includes service reports for all instruments/equipment repaired

Includes guarantee against faulty workmanship





## Preventative Maintenance

The preventative maintenance service programme is to keep your surgical instruments in tip top working condition, this service is to prolong the life of your everyday surgical instrument and to bring them back to an as new standard.

Replacement of worn, missing, or broken parts

General renewal & sharpening

Alignment, adjustment & tightening

Tungsten Carbide insert replacement

Instrument marking

Lubrication, polishing and refinishing

## Legal

Cutting Edge Surgical Instruments

Registered Office: 1 Tower House, Tower Centre,  
Hoddesdon EN11 8UR

Company Number: 11905090

VAT Number: GB 319 4862 77

Quality Management Systems: ISO 13485:2016

Company Insurance: Nucleus Underwriting





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