



**CuttingEdge**  
Surgical Instruments Ltd

## Privacy and Cookie Policy

### Introduction

Cutting Edge Surgical Instruments Ltd is a company specialising in the repair and supply of reusable surgical instruments based in Hertford, we offer a remarkable quality of surgical instrument repair and maintenance to suit all requirements and our fully flexible service has evolved to cater for your individual needs.

Our wealth of experience ensures that we are able to repair/service all types of surgical instruments used in modern day operating theatres to the best standards and our friendly, hardworking staff are always willing to go that extra mile to provide the customer with a high quality service.

### Privacy Statement

Cutting Edge Surgical Instruments Ltd respects and takes the privacy of our customers very seriously and is committed to protecting your personal data. We will not sell, share, rent or trade your information to any third party, organisation or business, we will only use your personal data as set out in this policy.

This privacy policy informs you how we use, collect and store information about you when you use our website, when you email us or contact us by phone.

Cutting Edge Surgical Instruments Ltd may be required by law to update the policy. You should check this page to ensure you are happy with any changes/updates made.

### Information collected

For us to ensure our high level of customer care and answer any enquiries we receive from you via our website, email, or any other means of contact, and in order to fulfil your orders with us quickly and efficiently, we need to gather and store information about you, such as name, contact details, delivery address and invoice address, we will do this via our in house Surgins management system.

We will ensure that the information we hold will be accurate, up to date, held securely and in line with the new General Data Protection Regulation from the EU (GDPR).

## [How we use your information](#)

We will only use your data for administrative and business purposes such as replying to enquiries, processing orders, informing of any promotion or marketing of our service, and to manage a professional and reliable working relationship.

## [Your acceptance of the policy](#)

By using our website or placing orders via phone, fax or email and by providing us with your information you are giving consent for the collection and use of this information by Cutting Edge Surgical Instruments Ltd to use in the process of fulfilling your enquiry or order.

## [Cookies](#)

Your internet browser has the in-built facility for storing small files “cookies” that hold information which allows a website to recognise your account. Our website takes advantage of this facility to enhance your experience. You have the ability to prevent your computer from accepting cookies but, if you do, certain functionality on the website may be impaired.

## [Contact Details](#)

Should you need to contact us regarding this Privacy Policy or how we use and collect your personal information, please contact us via email at [info@cuttingedgesurgical.co.uk](mailto:info@cuttingedgesurgical.co.uk) or by writing to:

Cutting Edge Surgical Instruments Ltd

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