

Quality Policy Statement

Cutting Edge Surgical Instruments Ltd aim to provide quality manufactured and distributed products along with quality repairs and service of surgical instruments for the NHS and private sector in accordance with our maintained ISO 13485:2016 quality management system.

We are committed to the implementation and compliance with, applicable regulations and appropriate industry standards to provide own brand manufactured products, distributed products from approved suppliers and suitable repaired and serviced devices to customers.

We are further committed to maintaining effectiveness of the quality management system to build a stable workforce and reliable suppliers so customers are happy to give us repeat business.

To support these commitments, we have established the following objectives:

- 1. To provide and review resources and training for our staff members to ensure they are aware of their responsibilities as defined within the Quality Management System.
- 2. The continuous improvement and review of our processes.
- 3. Liaise with our suppliers and customers to ensure the best quality products and services are achieved, delivered on time and meet or exceed our customers' expectations where possible.
- 4. We value the safety and wellbeing of our staff members and will ensure safe principles are employed throughout our processes.
- 5. We will communicate our planned objectives and make the monitoring of those objectives available for review.

Through giving our customers high quality products and flexible quality services, we aim to profitably grow Cutting Edge Surgical Instruments.

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Matt Robinson

Managing Director

13 Nov 2024